



Critical PPS

Fastest transit time. Proactive monitoring. Guaranteed.

For the most vital shipments that require an enhanced level of service, Critical PPS engages a proactive monitoring process that monitors the shipment from start to finish. Critical PPS mobilizes our team to keep eyes on the most sensitive and irreplaceable shipments.

Rest easy knowing it's all hands on deck for us. With proactive monitoring and constant oversight, our eyes are on your shipment.

Critical PPS shipments receive:

- Priority boarding
- Fastest transit time
- Proactive shipment monitoring
- Proactive notifications
- Dedicated trace desk
- Priority trace
- Money-back guarantee for 100% of freight charges*

* Excludes weather and other uncontrollable incidents

How to book

Product available for U.S. and trans-border Canada

Online at aacargo.com/booking

Call 800-227-4622 (option 1)

Email cargo.reservations@aa.com

Write Critical on air waybill at tender

Learn more

Learn how to book, see rates, and get started at aacargo.com/critical